



APRIL 18, 2022

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TO MEMBERS OF THE ASSOCIATION

Dear Member:

MANAGEMENT NEWS

After forty-five years of sterling service to the maritime industry, thirty of them spent at SCB in a variety of roles, Donald R. (Don) Moore will be retiring from his position as the Managers' Global Claims Director at the end of June.

A licensed merchant marine officer who spent twenty years as an officer in the United States Naval Reserve, Don began his career in the maritime services sector as an average adjuster. The knowledge and experience gained from that exacting discipline proved eminently transferable to his later work in the P&I field where, over more recent years, he has discharged his duties as Global Claims Director with unsurpassed skill, impeccable professionalism and unfailing good humor. His colleagues, and his countless friends across the industry, will in the circumstances be pleased to hear of your Managers' intention to retain Don's services on a consultancy basis after his retirement.

Given the expanding ambit of service needs to the Club's growing constituencies across the world, it has been decided that, following Don's retirement, the global claims supervisory role will be reshaped into a binary position in which Joanna Koukoulis, the Managers' Deputy Global Claims Director, and Molly McCafferty, currently the Managers' Director of Claims for the Americas, will jointly serve as Co-Global Claims Directors.

Based in Piraeus, Joanna was originally appointed as Deputy Global Claims Director just over three years ago. With both undergraduate and post-graduate degrees in law, and qualified to practice in Greece, the United Kingdom and New York, Joanna has more than twenty years' industry experience, including that of in-house counsel at a major Greek container company.

Based in New York, Molly has been Director of Claims for the Americas since September, 2020. A US attorney by training, Molly's breadth of experience includes the practice of law, P&I club correspondence, engagement in dispute resolution as an arbitrator and senior executive roles with international shipping companies.

Joanna and Molly are very well known both within the membership of the American Club and across the maritime community at large. They will collaborate closely in supervising the Club's and EOM's claims handling activity in a manner intended to enhance the local delivery of service from their respective geographical locations. Those who have previously reported to both Joanna and Molly in their previous positions will continue to do so going forward, with a commitment to the seamless continuity of service over the months and years ahead.



Members will no doubt wish to join the Managers in sending best wishes to Don as he moves into retirement, and the best of good fortune to both Joanna and Molly as they assume their new duties over the weeks ahead.

Yours faithfully,

Joseph E.M. Hughes, Chairman & CEO
Shipowners Claims Bureau, Inc., Managers for
THE AMERICAN CLUB