



**APRIL 9, 2020**

**CIRCULAR NO. 14/20**

**TO MEMBERS OF THE ASSOCIATION**

**Dear Member:**

**A VIDEO ADDRESS FROM THE CHAIRMAN & CEO OF YOUR MANAGERS**

Members, brokers and the American Club's other friends across the world may be interested in viewing a short video address by Joe Hughes.

It emphasizes the Club's – and its Managers' – solidarity with its Members and other business partners in these difficult times, and refers to the steps which have been taken to manage the Club remotely through the upheaval created by the COVID-19 pandemic.

The video is available at:

<https://youtu.be/H803tD62jGo>

The Club and your Managers are determined to provide a level of Member service of unimpaired excellence despite current difficulties. Most especially, they continue to wish everyone the best of good fortune in every aspect of their personal and business lives as we all move forward to embrace more normal times ahead.

Yours faithfully,

  
Joseph E. M. Hughes, Chairman & CEO  
Shipowners Claims Bureau, Inc. Managers for  
**THE AMERICAN CLUB**